

# Scottish Medical Appraisers Conference

## 3rd September 2025

# Welcome

*Recording in session, please mute yourself  
and switch off cameras until breakout groups.*

# SOAR development (recap)

- Work began in September 2023
  - external developers (Tactuum)
  - internal developers
  - advisory user group
- Remit:
  - Improve appraisee experience
  - Improve login
  - Integrate new GMP

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## SOAR changes deployed on January 28th

- Issues
  - documents linkage
  - “missing” CPD
  - ROT in Form 4
  - unfamiliarity
  - PDF in submission and Form 4
  - login (multiple Turas accounts)
- SLA in place (2 months)
  - Open comms / log of issues and fixes
  - Updated user guides and toolkit
  - Drop-in sessions
  - “Nothing is lost”
  - Enabled multiple Turas accounts link
- Helpdesk
  - Increase in enquiries
  - Arranged 121 Teams calls

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*By the way I love the new format - so much easier to navigate around.  
I know it must have taken a lot of work to get it up and running so big  
thank you to you all.*

*Thank you for the updated website;  
it seems smoother and easier to use.*

*I have just gone into my new SOAR  
account which does look so much  
better and cleaner on the new  
platform than the previous one.*

*The new lay out is so much more streamlined and easy to navigate.  
This looks very positive - thanks*

*I'm just doing my first appraisal on the new look SOAR.  
I think I have found most bits as it is now quite easy to  
navigate my only issue is the very small free text boxes.*

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# SOAR: Where are we now?

- NES Technology
  - Maintenance and development support
  - Working on number of misc fixes
- Helpdesk normal levels
- Continuously updating user guides
- Foundation for future development
  - Completion of appraiser functions (MSF etc)
  - Appraiser, Appraisal Lead, Admins

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## Other NES activities

- New and Refresher Appraisers
- Improving Appraisal Conversations
- MARQA
- Further SOAR development
- NES + NSS = “NHS Delivery” (TBC)

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# Housekeeping for the day

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- Can't stay? Leave and rejoin!
- Mute chat (to stop pop up pings)
- <https://www.appraisal.nes.scot.nhs.uk/s/confinfo/mute/>
- Take breaks
- <https://www.appraisal.nes.scot.nhs.uk/s/confinfo/>
- **Enjoy the day!**