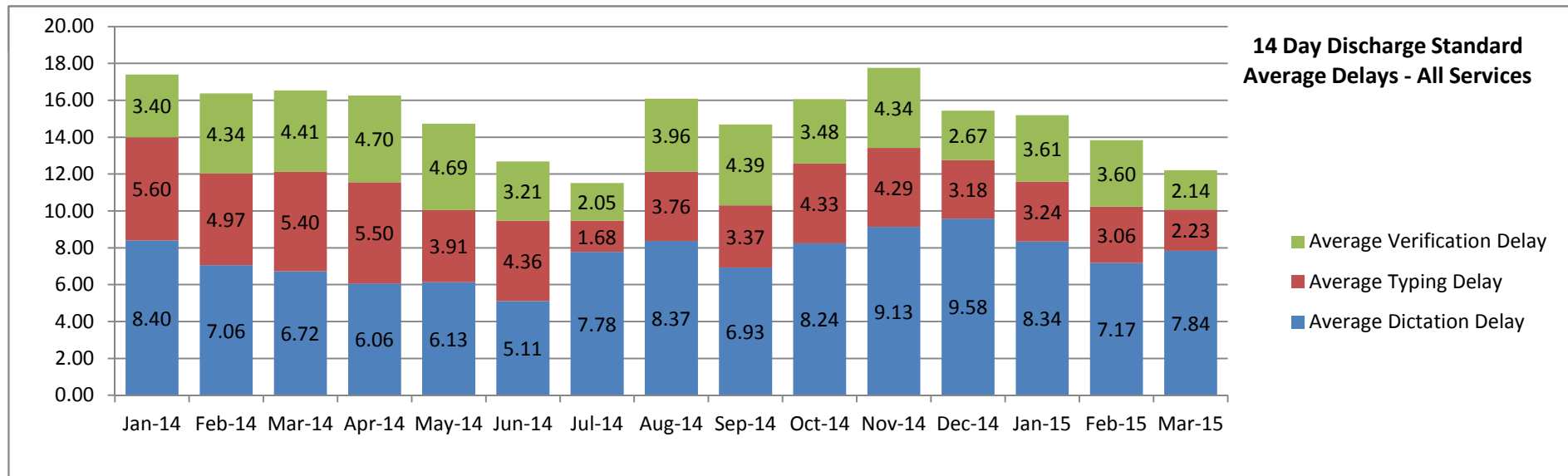


Audit of Discharge Letters

Overview progress report (of Medicine and Surgery units)

14 Day Discharge Standard - Progress Report

	Average Dictation Delay	Average Typing Delay	Average Verification Delay	Total Average Delay
Jan-14	8.40	5.60	3.40	17.30
Feb-14	7.06	4.97	4.34	16.38
Mar-14	6.72	5.40	4.41	16.53
Apr-14	6.06	5.50	4.70	16.26
May-14	6.13	3.91	4.69	14.67
Jun-14	5.11	4.36	3.21	12.67
Jul-14	7.78	1.68	2.05	11.52
Aug-14	8.37	3.76	3.96	16.28
Sep-14	6.93	3.37	4.39	14.67
Oct-14	8.24	4.33	3.48	16.15
Nov-14	9.13	4.29	4.34	17.75
Dec-14	9.58	3.18	2.67	15.44
Jan-15	8.34	3.24	3.61	15.19
Feb-15	7.17	3.06	3.60	13.82
Mar-15	7.84	2.23	2.14	12.22

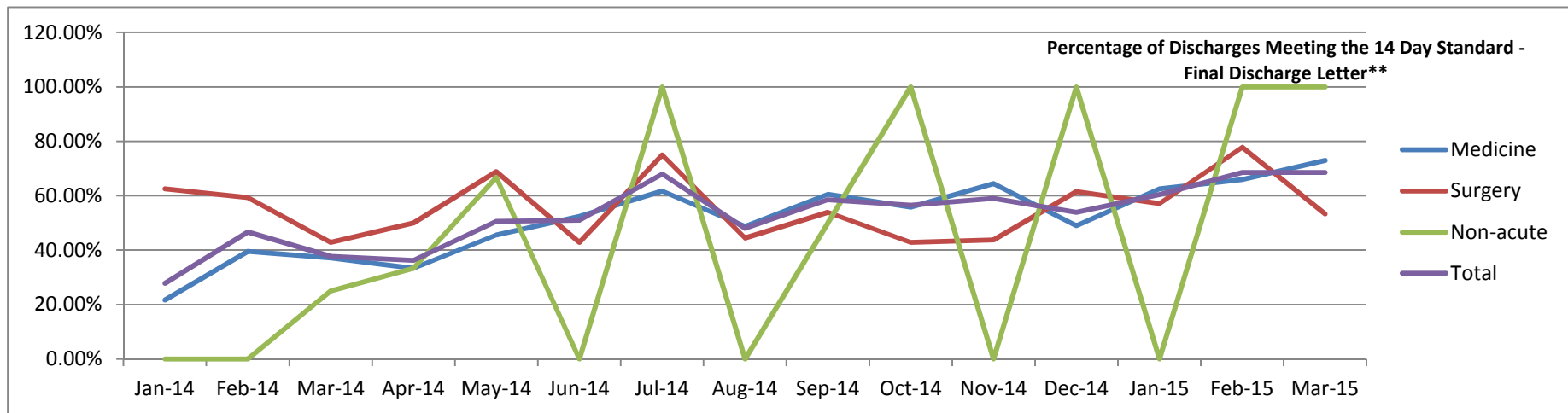


Percentage of Discharges Meeting the 14 Day Standard

	Medicine	Surgery	Non-acute	Total
Jan-14	21.70%	62.50%	0.00%	27.80%
Feb-14	39.58%	59.26%	0.00%	46.67%
Mar-14	37.14%	42.86%	25.00%	37.74%
Apr-14	33.33%	50.00%	33.33%	36.21%
May-14	45.60%	68.80%	66.70%	50.60%
Jun-14	52.38%	42.86%	0.00%	51.02%
Jul-14	61.76%	75.00%	100.00%	67.92%
Aug-14	48.72%	44.44%	0.00%	47.92%
Sep-14	60.53%	53.85%	50.00%	58.49%
Oct-14	55.81%	42.86%	100.00%	56.45%
Nov-14	64.44%	43.75%	0.00%	59.02%
Dec-14	48.98%	61.54%	100.00%	53.85%
Jan-15	62.50%	57.14%	0.00%	60.42%
Feb-15	65.91%	77.78%	100.00%	68.52%
Mar-15	73.00%	53.33%	100.00%	68.52%

*Non-acute not included in audit between November 12 and October 13.

**This audit ecludes the Immediate Discharge letters completed on day of discharge.

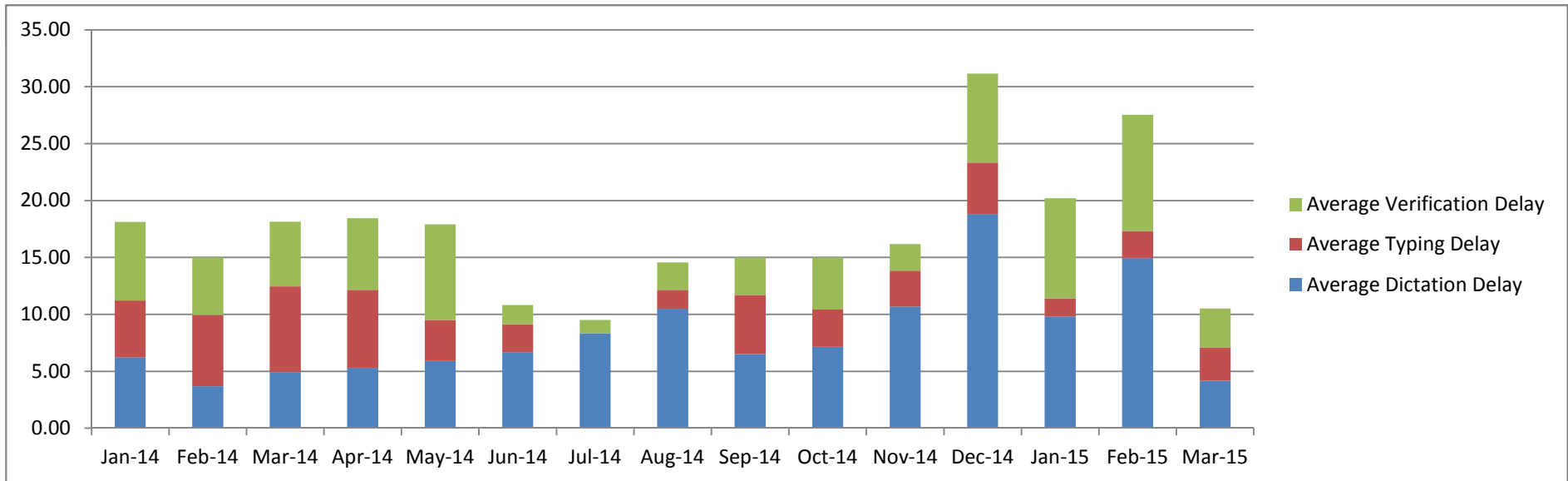


Audit of Discharge Letters

Breakdown report on Medicine units

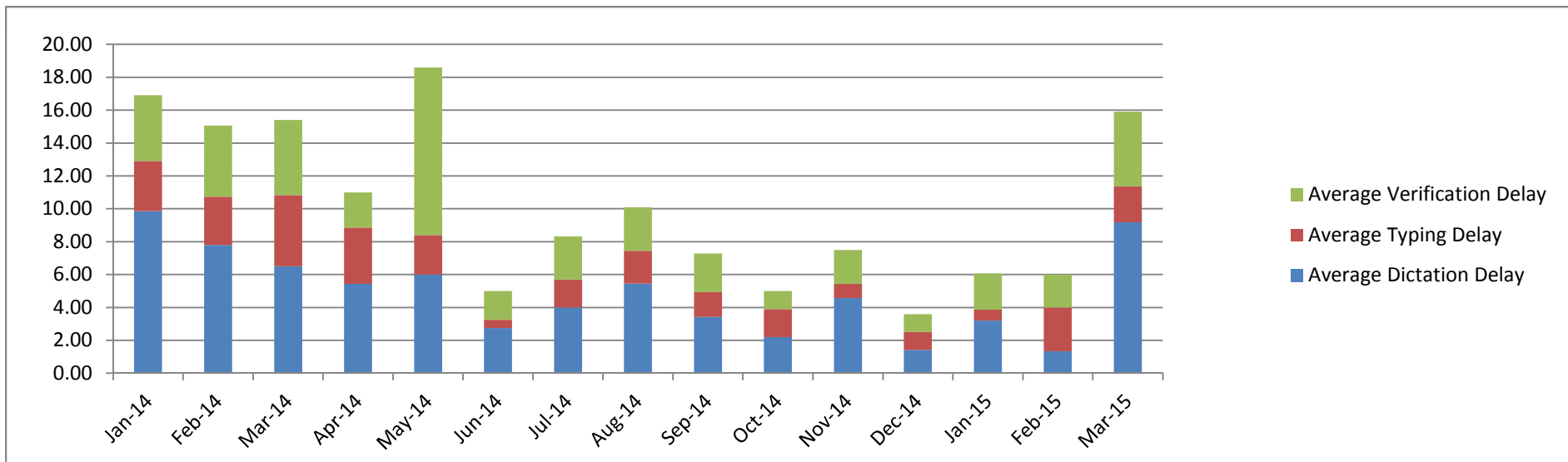
14 Day Discharge Standard - Progress Report Medicine Unit A

	Average Dictation Delay	Average Typing Delay	Average Verification Delay	Total Average Delay
Jan-14	6.22	5.00	6.89	18.10
Feb-14	3.69	6.25	5.06	15.00
Mar-14	4.92	7.54	5.69	18.15
Apr-14	5.29	6.86	6.29	18.42
May-14	5.90	3.60	8.40	17.90
Jun-14	6.67	2.47	1.67	10.80
Jul-14	8.33	0.00	1.17	9.50
Aug-14	10.50	1.64	2.43	14.57
Sep-14	6.50	5.20	3.30	15.00
Oct-14	7.14	3.29	4.57	15.00
Nov-14	10.67	3.17	2.33	16.17
Dec-14	18.83	4.50	7.83	31.17
Jan-15	9.80	1.60	8.80	20.20
Feb-15	14.93	2.40	10.20	27.40
Mar-15	4.17	2.92	3.42	10.50



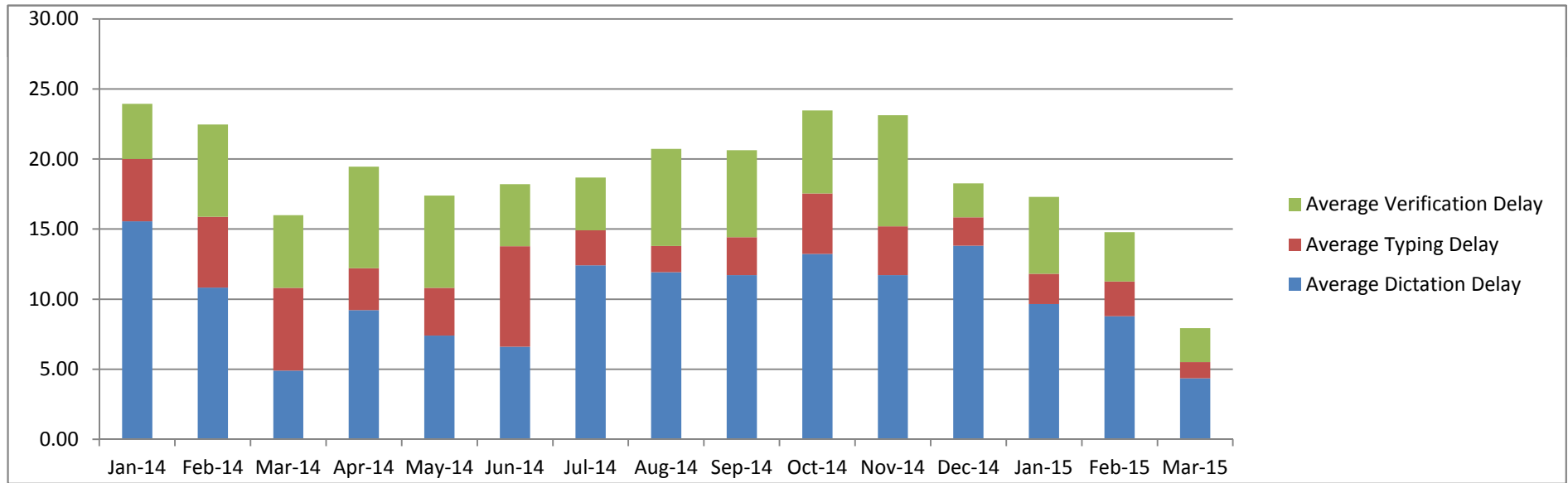
14 Day Discharge Standard - Progress Report Medicine Unit B

	Average Dictation Delay	Average Typing Delay	Average Verification Delay	Total Average Delay
Jan-14	9.86	3.05	4.00	16.91
Feb-14	7.80	2.93	4.33	15.07
Mar-14	6.50	4.33	4.58	15.42
Apr-14	5.43	3.43	2.14	11.00
May-14	6.00	2.40	10.20	18.60
Jun-14	2.75	0.50	1.75	5.00
Jul-14	4.00	1.69	2.63	8.31
Aug-14	5.45	2.00	2.64	10.00
Sep-14	3.43	1.50	2.36	7.29
Oct-14	2.20	1.70	1.10	5.00
Nov-14	4.57	0.86	2.07	7.50
Dec-14	1.42	1.08	1.08	3.58
Jan-15	3.20	0.67	2.20	6.07
Feb-15	1.33	2.67	2.00	6.00
Mar-15	9.18	2.18	4.55	15.91



14 Day Discharge Standard - Progress Report Medicine Unit C

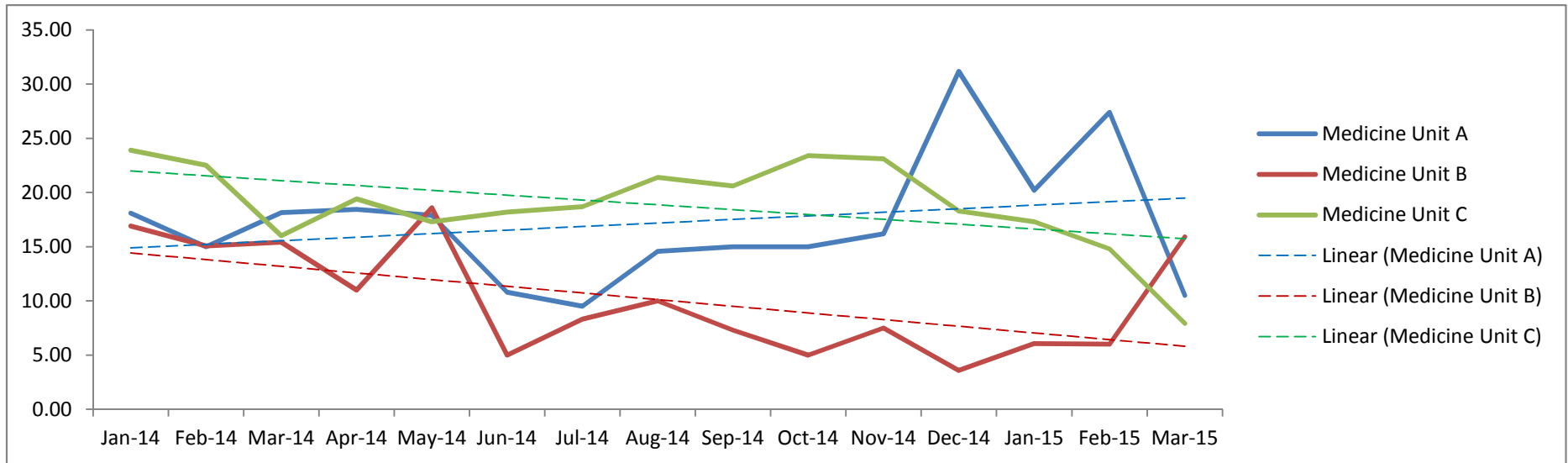
	Average Dictation Delay	Average Typing Delay	Average Verification Delay	Total Average Delay
Jan-14	15.56	4.44	3.94	23.90
Feb-14	10.82	5.06	6.59	22.50
Mar-14	4.90	5.90	5.20	16.00
Apr-14	9.21	3.00	7.24	19.40
May-14	7.40	3.40	6.60	17.30
Jun-14	6.61	7.17	4.43	18.20
Jul-14	12.42	2.50	3.75	18.70
Aug-14	11.93	1.86	6.93	21.40
Sep-14	11.71	2.71	6.21	20.60
Oct-14	13.23	4.31	5.92	23.40
Nov-14	11.72	3.48	7.92	23.10
Dec-14	13.81	2.03	2.42	18.30
Jan-15	9.65	2.15	5.50	17.30
Feb-15	8.78	2.48	3.52	14.80
Mar-15	4.36	1.14	2.43	7.93



14 Day Discharge Standard - Progress Report Medicine

Total Average Delay

	Medicine Unit A	Medicine Unit B	Medicine Unit C
Jan-14	18.10	16.91	23.90
Feb-14	15.00	15.07	22.50
Mar-14	18.15	15.42	16.00
Apr-14	18.43	11.00	19.40
May-14	17.90	18.60	17.30
Jun-14	10.80	5.00	18.20
Jul-14	9.50	8.31	18.70
Aug-14	14.57	10.00	21.40
Sep-14	15.00	7.29	20.60
Oct-14	15.00	5.00	23.40
Nov-14	16.17	7.50	23.10
Dec-14	31.17	3.58	18.30
Jan-15	20.20	6.07	17.30
Feb-15	27.4	6.00	14.80
Mar-15	10.50	15.91	7.93

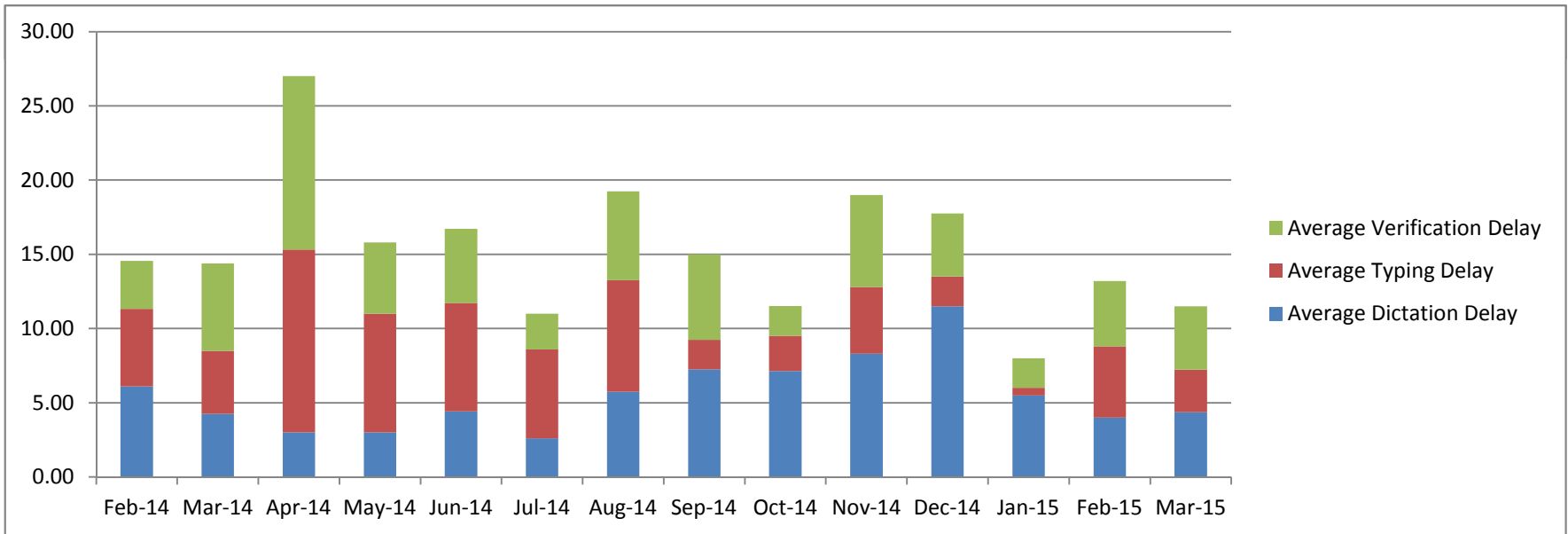


Audit of Discharge Letters

Breakdown report on Surgery units

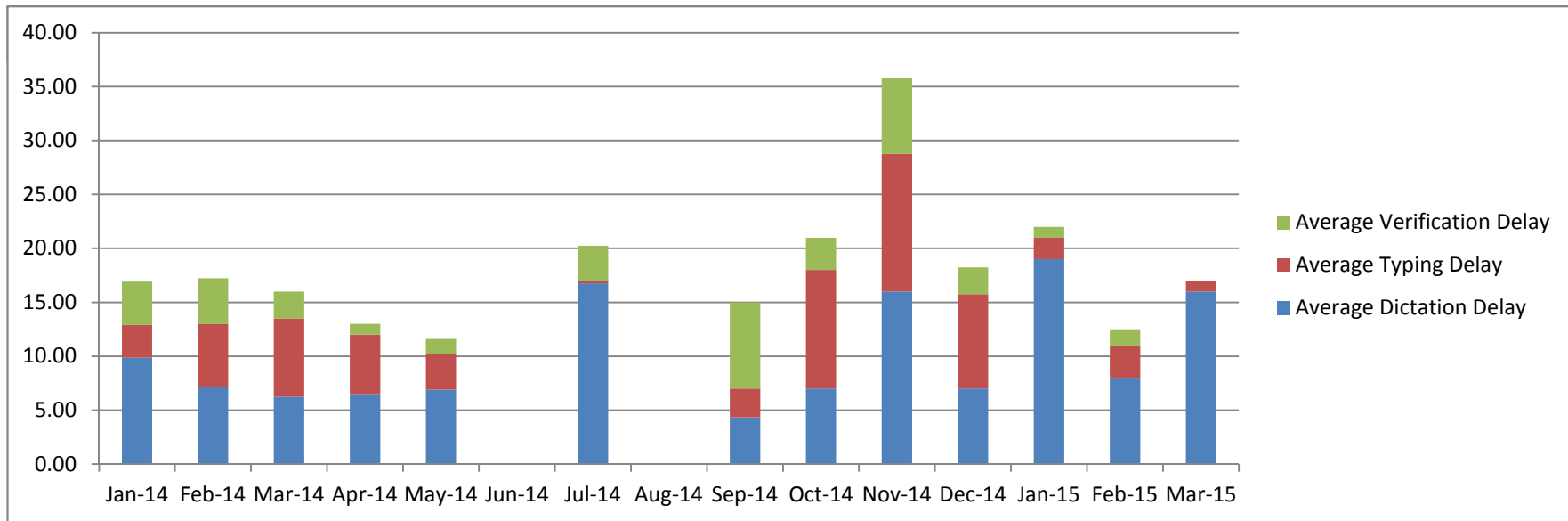
14 Day Discharge Standard - Progress Report Surgery Unit A

	Average Dictation Delay	Average Typing Delay	Average Verification Delay	Total Average Delay
Jan-14	6.22	5.00	6.89	18.10
Feb-14	6.11	5.22	3.22	14.56
Mar-14	4.25	4.25	5.88	14.38
Apr-14	3.00	12.33	11.67	27.00
May-14	3.00	8.00	4.80	15.80
Jun-14	4.43	7.29	5.00	16.71
Jul-14	2.60	6.00	2.40	11.00
Aug-14	5.75	7.50	6.00	19.25
Sep-14	7.25	2.00	5.75	15.00
Oct-14	7.13	2.38	2.00	12.63
Nov-14	8.30	4.50	6.20	19.00
Dec-14	11.50	2.00	4.25	17.75
Jan-15	5.50	0.50	2.00	8.00
Feb-15	4.00	4.80	4.40	13.20
Mar-15	4.36	2.88	4.25	11.50



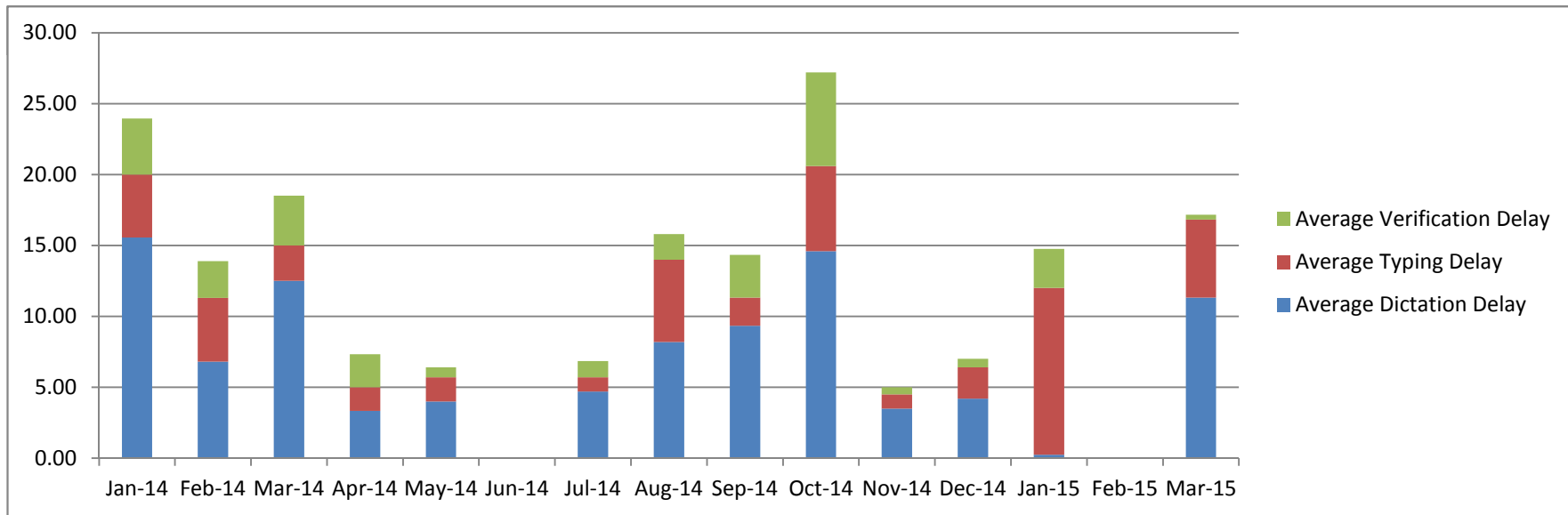
14 Day Discharge Standard - Progress Report Surgery Unit B

	Average Dictation Delay	Average Typing Delay	Average Verification Delay	Total Average Delay
Jan-14	9.86	3.05	4.00	16.91
Feb-14	7.13	5.86	4.25	17.25
Mar-14	6.25	7.25	2.50	16.00
Apr-14	6.50	5.50	1.00	13.00
May-14	6.90	3.30	1.40	11.50
Jun-14				
Jul-14	16.75	0.25	3.25	20.25
Aug-14				
Sep-14	4.33	2.67	8.00	15.00
Oct-14	7.00	11.00	3.00	21.00
Nov-14	16.00	12.75	7.00	35.75
Dec-14	7.00	8.75	2.50	18.25
Jan-15	19.00	2.00	1.00	22.00
Feb-15	8.00	3.00	1.50	12.50
Mar-15	16.00	1.00	0.00	17.00



14 Day Discharge Standard - Progress Report Surgery Unit C

	Average Dictation Delay	Average Typing Delay	Average Verification Delay	Total Average Delay
Jan-14	15.56	4.44	3.94	23.90
Feb-14	6.80	4.50	2.60	13.90
Mar-14	12.50	2.50	3.50	18.50
Apr-14	3.33	1.67	2.33	7.30
May-14	4.00	1.70	0.70	6.30
Jun-14				
Jul-14	4.71	1.00	1.14	6.86
Aug-14	8.20	5.80	1.80	16.20
Sep-14	9.33	2.00	3.00	14.33
Oct-14	14.60	6.00	6.60	27.20
Nov-14	3.50	1.00	0.50	5.00
Dec-14	4.20	2.20	0.60	7.00
Jan-15	0.25	11.75	2.75	14.75
Feb-15				
Mar-15	11.33	5.50	0.33	17.17



14 Day Discharge Standard - Progress Report Surgery

Total Average Delay

	Surgery Unit A	Surgery Unit B	Surgery Unit C
Jan-14	18.10	16.91	23.90
Feb-14	14.56	17.25	13.90
Mar-14	14.38	16.00	18.50
Apr-14	27.00	13.00	7.30
May-14	15.80	11.50	6.30
Jun-14	16.71		
Jul-14	11.00	20.25	6.86
Aug-14	19.25		16.20
Sep-14	15.00	15.00	14.33
Oct-14	12.63	21	27.20
Nov-14	19.00	35.75	5.00
Dec-14	17.75	18.25	7.00
Jan-15	8.00	22.00	14.75
Feb-15	13.20	12.5	
Mar-15	11.50	17.00	17.17

